

UNDERSTANDING YOUR ENERGY BILLS

Unit Rate



This will be how much your supplier charges per unit of energy, normally kWhs*. You may also have a unit rate that is split into day, night and weekend charges, rather than one flat rate.

Standing Charge



This is a fee set by your supplier to cover the cost of maintaining the energy supply network. You will be charged this even if you don't use any energy. This can be charged daily, monthly or quarterly.

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CCL



CCL stands for Climate Change Levy and is an environmental tax on energy businesses use. It is designed to promote energy efficiency and reduce greenhouse gas emissions in businesses.

Fixed & Variable Tariff



Your tariff impacts what you pay for your energy usage. Fixed rates are normally your contracted rates and variable rates often mean you are out of contract. If you find yourself on variable rather than fixed rates, getting into a contract can protect you from sudden increases in variable rates.

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**MPAN/
MPRN**



MPAN stands for Meter Point Administration Number and is used for electricity meters. MPRN stands for Meter Point Reference Number and is used for gas meters. This helps to locate information about your meter point. These numbers will not change, even if your meter does.

MSN



MSN stands for Meter Serial Number. This refers to the physical meter that you have at your property. Unlike MPAN/MPRN, this can change when a meter is changed to a newer one.

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Billing Period

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This refers to the period of usage that you are being charged for. Only energy consumed throughout this date will appear on your bill.

Actual or Estimated

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Actual readings may appear on your bill as 'a'. These are measurements taken from your meter readings, which confirms that they are accurate. Estimated reads 'e' are when a meter reading has not been supplied, so your supplier will estimate what your usage may be.